



# IN-HOUSE CPD TRAINING

Held in-person or virtually for up to 25 delegates, our bespoke in-house training is a cost effective option for CPD group education led by experienced and highly rated trainers.

# IN-HOUSE CPD TRAINING

**We organise in-person and virtual in-house training tailored to suit your organisation and the CPD needs of your staff.**

**By working to your brief we can tailor training by:**

- Developing a training programme to meet your specific requirements
- Sourcing experienced facilitators who are leaders in their field to deliver the training
- Providing training material
- Ensuring CPD Accreditation, provide CPD certificates
- Providing a full evaluation report of the training

Visit our website for full details of our all conferences & masterclasses

[www.careconferencesuk.co.uk](http://www.careconferencesuk.co.uk)

**If you cannot find the training you are looking for, please get in touch as we may be able to source this for you from our wide range of facilitators.**

## Why choose in-house training?

**In-house training saves time and expense by reducing the length of time staff are away from their workplace.**

**Benefits of in-house training:**

- High quality programmes and content developed and delivered by experienced facilitators
- Cost-effective; cheaper fees, and no travel or accommodation costs for virtual training, or we can come to you
- Small groups to ensure effective networking and interaction
- Online training materials and resources available for 3 months
- Trainers can meet with you in advance of the training to customise the course to meet your local requirements
- Opportunity to speak with facilitators one-to-one during or post event
- A shorter day, session breaks and time for lunch
- CPD certified; delegates will be provided with a framework for reflection and a certificate on completing the training

For full details of training events contact [emma@hc-uk.org.uk](mailto:emma@hc-uk.org.uk) or call 01932 429933 for a quote



# TOPICS



## **EFFECTIVE LEADERSHIP AND MANAGEMENT IN CARE HOMES**

This masterclass will support all levels of management to understand how to effectively lead and manage teams using different management and leadership styles and understand the differences between them.

The day will help you to identify the difference between leading and managing teams. Identify characteristics around effective team working and gives delegates the tools to manage challenges around conflict, communication, and team cultures. Learning will enable delegates to adapt approaches and styles to demonstrate a well-led organisation, as well as inspire teams to work with managers with a proactive culture visible across systems and processes in the service.



## **RIGHT SUPPORT, RIGHT CARE, RIGHT CULTURE IN CARE SETTINGS AND CARE HOMES**

This masterclass will explore the requirements of 'Right support, Right care, Right culture', and the key actions that services and staff should take to embed this into practice. It will also look at the guidance and what it means in practice. We will also explore the key areas of non-compliance and how to avoid and/or address these.



## **DATA PROTECTION & UK GDPR COMPLIANCE IN THE CARE & CARE HOME SECTOR**

The masterclass will enable Care Homes to consider what is required to protect their patient/service user's data and to ensure measures are in place to reduce potential risk to the data leakage and consequences to the Care Home.

The masterclass will discuss; Care Act, DPA2018, UK GDPR, Health & Care Act, Human Rights Act



## **THE MCA AND DOLS KEEPING CURRENT AND IMPROVING QUALITY IN CARE HOMES**

This course will enable those with relevant responsibilities in organisations providing care in residential and domestic settings to ensure that they are abreast of the latest developments relating to the MCA and DoLS, and equipped to support their staff to deliver care complying with the Act.

This half-day masterclass will look in detail at all aspects of mental capacity, best interests and deprivation of liberty. It will give very practical advice as to the legal framework as it stands, including navigating the implications of the indefinite delay to the Liberty Protection Safeguards, and the delay to the updated version of the Mental Capacity Act Code of Practice.



# TOPICS



## **PREPARATION FOR THE NEW INSPECTION FRAMEWORK IN CARE HOMES**

The masterclass will cover the changes to the inspection framework, how services should prepare now for the new framework. It will also cover the evidence types and how existing systems need to be adapted to obtain robust evidence of compliance. We will also cover how the evidence will be judged and how this leads to the assessment of the level of compliance and ultimately the rating for the service. This masterclass will explore how to prepare for and manage the on-site inspection (observation). This will include the development of an inspection procedure, training for staff, keeping records of the inspection and key areas of non-compliance and how to avoid these. The masterclass will also explore what is meant by closed cultures and how to identify and address elements of this which may occur in social care services.



## **QUALITY IMPROVEMENT IN CARE HOMES**

This one day masterclass in Quality Improvement will allow all care home staff to learn about QI methodology, tools to use and how to lead change. The day has been developed to provide both practical and appropriate QI training to all staff and is aimed at improving care for residents.



## **INCLUSIVE COMMUNICATION AND SUPPORT IN CARE HOMES: IMPLEMENTING THE FIVE GOOD COMMUNICATION STANDARDS**

This masterclass will focus on how good communication underpins outcomes and how implementing good communication in care plans is proactive and prevents reactive and unethical restrictive interventions.

The day will focus on the five good communication standards expected within residential services, and discuss what each standard means and how you can achieve the accessible information within your CQC inspection.



## **SUPPORTING STAFF MENTAL HEALTH AND WELLBEING IN CARE HOMES**

This one-day masterclass for a complete guide to supporting staff mental health and wellbeing. Our expert speaker will take you through your legal responsibilities as well as looking in detail at how you can support staff with mental ill-health. During the afternoon you will consider the importance of taking proactive steps to support staff and how you can manage the stress in the workplace. You will come away feeling prepared to audit your current practice and put in place an action plan going forward.

# TOPICS



## DEVELOPING EFFECTIVE CARE PLANS IN CARE HOMES

One of the most important aspects of safe and effective care is the care planning process. Sadly, this is one of the common areas of non-compliance. The consequences of this can be devastating for people receiving care and for care providers.

This masterclass has been designed to provide tools, hints and tips on how to develop effective care and support plans. The masterclass will cover legislation and guidance together with best practice (and poor practice). There is a clear focus on involving people in the care planning process, making care plans truly person-centred and using outcomes tools to measure the effectiveness of the care provided.

This masterclass will cover electronic care plans and paper-based care plans and look at the issues that these can present. The masterclass will also cover the effective linking of care plans and risk assessments and will look at areas of great and not so great practice in this respect.



## HR AND EMPLOYMENT LAW

Suitable for anyone involved in HR management in, these masterclasses provide essential updates around HR and Employment Law to help you ensure your HR practice remains efficient, up to date and compliant.

- Managing Tricky Grievances in the Workplace
- Employment Law and HR Update
- Managing Disciplinary Issues in the Workplace
- Managing Maternity Leave and Family Friendly Working
- The 3 R's - Restructure, Reorganisation and Redundancy
- Supporting Staff Mental Health and Wellbeing
- Breathe Well: Stress Reduction and Enhanced Wellbeing in High-Pressure Professions
- Supporting neurodiversity in the workplace
- Supporting Staff Bereavement in the Workplace
- Difficult Encounters and Conflict Resolution

For  
full details  
of training  
events, contact  
[emma@hc-uk.org.uk](mailto:emma@hc-uk.org.uk)  
or call 01932 429933  
for a quote